



Citizens Information Centres are here to help during the COVID-19 (coronavirus) pandemic providing you with information and advice on a range of areas of concern:

- ✓ **Employment and income supports:** new COVID-19 Pandemic Unemployment Payment, Short Time Work Support, employment rights during the COVID-19 restrictions, enhanced Illness Benefit or Supplementary Welfare Allowance
- ✓ **Mortgage, loans and rent:** information on various measures to support domestic households and businesses impacted by the COVID-19 pandemic (liaising with MABS)
- ✓ **Housing:** information on supports to protect tenants impacted by COVID-19
- ✓ **Utilities:** information on measures in place to help you remain connected to your electricity and gas supplies during this period
- ✓ **Education:** providing you with updates as these become available
- ✓ **Immigration:** employment permits, advice for English language students
- ✓ **Travel:** information about holiday cancellations and other related issues, HSE advice if you are arriving in Ireland from another country, information if you are planning to travel to another country
- ✓ **Older people:** information on supports for older people during the coronavirus pandemic
- ✓ **Other general queries:** unrelated to COVID-19

Bray Citizens Information Centre has been set up as the central hub for taking all of your telephone calls or emails from around the county.

Telephone Bray CIC: **0761 07 6780** Monday to Friday, 9am to 5pm

Email Bray CIC: bray@citinfo.ie

National phone service: 0761 07 4000 Monday to Friday, 9am to 8pm

Log on: www.citizensinformation.ie

We are here to help you access all of your rights and entitlements and your queries will be treated in the strictest of confidence. **We regret we are not in a position to provide a drop in service at this time.**