Citizens Information Centres are here to help during the COVID-19 (coronavirus) pandemic providing you with information and advice on a range of areas of concern:

✓ **Employment and income supports**: new COVID-19 Pandemic Unemployment Payment, Short Time Work Support, employment rights during the COVID-19 restrictions, enhanced Illness Benefit or Supplementary Welfare Allowance

✓ **Mortgage, loans and rent**: information on various measures to support domestic households and businesses impacted by the COVID-19 pandemic (liaising with MABS)

✓ **Housing**: information on supports to protect tenants impacted by COVID-19

✓ **Utilities**: information on measures in place to help you remain connected to your electricity and gas supplies during this period

✓ **Education**: providing you with updates as these become available

✓ **Immigration**: employment permits, advice for English language students

✓ **Travel**: information about holiday cancellations and other related issues, HSE advice if you are arriving in Ireland from another country, information if you are planning to travel to another country

✓ **Older people**: information on supports for older people during the coronavirus pandemic

✓ **Other general queries**: unrelated to COVID-19

Bray Citizens Information Centre has been set up as the central hub for taking all of your telephone calls or emails from around the county.

Telephone Bray CIC: 0761 07 6780  Monday to Friday, 9am to 5pm

Email Bray CIC: bray@citinfo.ie

National phone service: 0761 07 4000  Monday to Friday, 9am to 8pm

Log on: www.citizensinformation.ie

We are here to help you access all of your rights and entitlements and your queries will be treated in the strictest of confidence. **We regret we are not in a position to provide a drop in service at this time.**